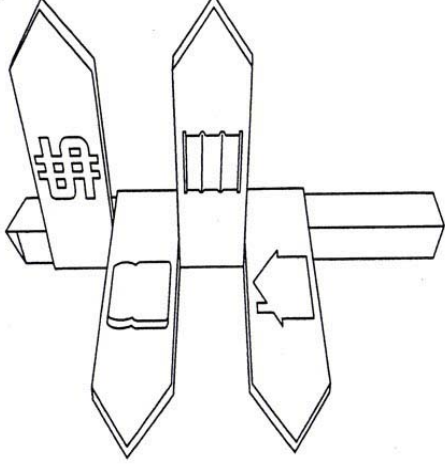


NOTES:

Shelter, Food & Services

for People Who Are Homeless



in the Iowa City Area

Compiled by: Johnson County Local Homeless Coordinating Board August 2009

This edition was updated by Andrea Hefferman, JCCOG Intern.

If you have any questions or are aware of any agency not listed, please contact Linda Severson at 319-356-5242 or by email, linda-severson@iowa-city.org.

This document is also available on the Johnson County Council of Governments website: www.jccog.org/documents/homelessbroc.pdf

When Moving

If expecting rental assistance, check on landlord's willingness to participate with the Section 8 programs and check on code requirements with a Housing Program Assistant.

\$ Deposits: Almost all places require a month's rent damage deposit. For help, see the Security Deposit Loan Program - phone 358-9212.

• Water Deposits: In Iowa City a deposit (\$80) is usually required if water is in your name. Check to see if you might be eligible for reduced rates. In Coralville a deposit of \$80 to \$160 is required. In addition, a \$30 non-refundable, non-transferable activation fee is required.

⊕ Utilities: Get all necessary utilities turned on in your name if this is the condition of your lease. Take your name off utilities at your last address.

☎ Phone: Low-income households can get reduced phone transfer or installation rates. Contact the phone company to ask how.

☒ Change of Address: Go to the Post Office and fill out a change of address form. Notify important mail of change of address ahead of time (such as Food Stamps and any checks that you get).

✖ Debug: Don't move them with you. Ask your landlord to spray before moving in if you think there may be bugs.

🔑 Clean up old place. You should get your deposit in 30 days after returning keys and forwarding address. Money will be subtracted for damages done.

📝 At your new place, make a list of anything wrong when you move in. Date and sign the list. Then have landlord sign the list. Make copies for the landlord and yourself. Keep your copy in a safe place.

? For questions about fair play, contact Iowa Legal Aid at 351-6570.

ppdcbg/homelessbro.incd

8/09

Housing for Persons with Disabilities

Chatham Oaks

Address: 4515 Melrose Ave., Iowa City www.chathamoaks.org
Phone: 887-2701
Hours: 8:00 a.m. - 4:30 p.m. M-F
Service: A residential care facility for people over the age of 16 with a mental or physical disability.

Systems Unlimited

Address: 2553 Scott Blvd., SE, Iowa City www.sui.org
Phone: 338-9212 Office Hours: 8:00 a.m. - 5:00 p.m. M-F
Service: Assisted living arrangements for persons with developmental disabilities.

Hillcrest Family Services

Address: 449 Hwy 1 West, Iowa City www.hillcrest-fs.org
Phone: 337-4204 Office Hours: 9:00 a.m. - 4:30 p.m. M-F
Service: A variety of living arrangements and supports for adults with mental health needs.

Access 2 Independence

(formerly Evert Conner Rights & Resource Center for Independent Living, Inc.)
Address: 730 S. Dubuque St., Iowa City www.access2independence.org
Phone: 338-3870 voice and TTY
Hours: 9:00 a.m. - 5:00 p.m. M-F
Service: Provide information, referral and advocacy to people with disabilities in order to maintain independence within the community. Also offers independent living skills training and peer counseling.

Where to Look

Daily Iowan: Provided free at the Iowa Memorial Union.

Press Citizen: Found free at the public libraries and the Housing Authority Office.

Community News Advertiser: delivered and found free at many grocery stores.

The U of I Housing Clearinghouse: Provides free housing listings at the IMU Student Union Information Desk.

Shelter

Shelter House

Address: 331 N. Gilbert, Iowa City www.shelterhouseiowa.org
Phone: 351-0326
Hours: Staffed 24 hours M-F; closed 11 a.m.-5 p.m. weekends
Service: Shelter and supportive services for adults and families with children. Wait list begins at 5 p.m.

Domestic Violence Intervention Program

Mailing Address: P.O. Box 3170, Iowa City, IA 52244-3170
Address: Confidential www.dvpiowa.org
Phone: 351-1043 or 1-800-373-1043 Hours: 24-hour services
Service: Shelter for battered women and their children; 24-hour phone line available for emergencies.

Four Oaks/Youth Homes Youth Emergency Shelter

Address: 1916 Waterfront Drive, Iowa City www.fouroaks.org
Phone: 337-5080
Hours: Shelter is staffed and telephone answered 24-hours.
Service: Temporary shelter for runaway/homeless youth ages 11-17. Must have referral. Call for more information.

Food

Crisis Center Food Bank

Address: 1121 Gilbert Court, Iowa City www.jccrisiscenter.org
Phone: 351-0128
Hours: 12:00 to 4:30 p.m., M-F
Service: Supplemental groceries available weekly for JC residents. Amount based on family size. Clothing vouchers available for Crowded Closet and Goodwill. Photo ID requested.

Salvation Army

Address: 1116 Gilbert Court, Iowa City www.icsalvationarmy.org
Phone: 337-3725
Hours: M, W, TH, F, Sat., 5-6 p.m.; Tues. 4:30-5:30 p.m.; Sunday 12:30-1:30 p.m..
Service: Evening meal. Food pantry and drop-in center available on weekdays.

Free Lunch Program

Address: Wesley Center, 120 N. Dubuque St., Iowa City www.icflp.org
Phone: 337-7917
Hours: Meals served 12:00 to 1:00 p.m. Monday through Saturday
Service: Noon meal.

Agape Cafe

Address: Old Brick Church, 26 E. Market, Iowa City
Phone: 351-2211, ext. 2
Hours: Wednesdays, 7 to 8:30 a.m.
Service: Breakfast served on Wednesdays (during University session).

Emergency Services

United Action for Youth

Address: 410 Iowa Ave., Iowa City www.unitedactionforyouth.org
Phone: 338-7518 (24-hour crisis line) or (800) 850-3051
Hours: 24-hour emergency crisis line for runaway and homeless youth
Service: UAY serves **youth 12 to 18 years of age**. Shelter placements arranged where appropriate, based on availability. Crisis counseling and family mediation available on emergency basis and by appointment afternoons and evenings.

Crisis Center (Crisis Line)

Address: 1121 Gilbert Court, Iowa City www.jccrisiscenter.org
Phone: 351-0140
Hours: 24 hours
Service: Crisis counseling, suicide prevention/intervention, suicide survivor's support group.

Youth Emergency Shelter (see listing under "Shelter")

Child Care

Home Ties Child Care

Address: 405 Myrtle Ave. www.iowa4cs.com
Phone: 341-0050 or 338-7684 (4 C's)
Hours: 7:00 a.m.-6:00 p.m., M-F
Service: Free temporary child care for families in short term crisis or transition; field trips, games, playtime, nutritious meals and snacks.

Other Places to Find Help

Iowa Department of Human Services - Income Maintenance

Address: 855 S. Dubuque St., Suite 102, Iowa City
Phone: 339-6171
Hours: 8:00 a.m. to 4:30 p.m. M-F
Service: Food assistance, Medical Assistance (Medicaid/Title XIX), and Public Assistance (FIP). Expedited food assistance is issued within 7 days to eligible applicants. Benefits are issued to eligible applicants within 30 days of application.
Bring: ID, and if possible verification of income, resources, and residency. All programs require written application. If applying for medicaid, must prove citizenship.

Housing for the Elderly

Autumn Park Apartments

Address: 3042 Muscatine Ave., 913 Willow, Iowa City
Phone: 337-7176
Service: 64 - One bedroom apartments, must be 62 years or older or have a disability. HUD subsidized housing. May be a waiting list.

Elder Services, Inc.

Address: 1556 S. 1st Ave., Ste. 4, Iowa City www.elderservicesinc.com
Phone: 338-0515
Service: Information and assistance with housing and other issues confronting elderly people.

Ecumenical Towers

Address: 320 E. Washington, Iowa City
Phone: 338-7450
Service: One bedroom apartments. Must be 62 years or older or have a mobility impairment. Waiting list. HUD subsidized housing.

Capitol House Apartments

Address: 320 S. Dubuque, Iowa City
Phone: 338-2127
Services: One bedroom apartments for the elderly or those with a disability. HUD subsidized.

Concord Terrace/Lexington Place Apartments

Address: 1259 Shannon Dr./1229 Shannon Dr., Iowa City
Phone: 887-1010
Services: 28 - One bedroom and 2 - two bedroom apartments. Must be 55 or older or have a disability. Low income housing.

Emerson Point Apartments

Address: 1355 Shannon Dr., Iowa City
Phone: 466-0200
Services: 54 units. One bedroom handicap adaptable apartments. Seniors only (65 or older). Subsidized housing. On site support services (funded through Elderly Waiver or private pay) offered by Mercy Home Health Care.

Jefferson Point

Address: 45 W. Jefferson St., North Liberty
Phone: 626-3263
Services: 60 units, 56 1-bedroom and 4 2-bedroom handicap adaptable apartments. Must be 55 or older or have a disability. Low-income housing. Accepts Section 8.

United Action for Youth (UAY) Transitional Living Program
Address: 410 Iowa Ave., Iowa City www.unitedactionforyouth.org
Phone: 337-7518
Service: Transitional living program serves homeless or near homeless pregnant or parenting teens. Develop skills to live independently. Required to be employed or enrolled in an education program. Ages 16-21.

Low-Income Housing Complexes

Citizen Building Apartments
Address: 319 E. Washington, Iowa City
Phone: 339-9442
Services: Eighteen one-bedroom apartments, all handicap adaptable, accepts Section 8. Must be 55 or older, unless of a disability.

FMHA Apartments in North Liberty
North Liberty Park Apartments
Address: 225 Sugar Creek Lane, North Liberty
Phone: 665-2782 [call for information]
Service: Twenty-four one and two-bedroom low rent apartments.

Penn Oaks
Address: 10, 20, 40, 60 Penn Oaks Dr., North Liberty
Phone: 319-665-2740
Service: 36 units for families and persons with a disability. Accepts Section 8.

Pheasant Ridge Apartments
Address: 2626 Bartelt Rd. (off Mormon Trek), Iowa City
Phone: 351-0938
Service: Low-income housing units available. Apply in person or call for an application.

Savannah Village
Address: 771 Savannah Dr., North Liberty
Phone: 626-7103
Service: 28 units (3 & 4 bedroom units) for families and persons with a disability. Accepts Section 8.

Villa Garden Apartments
Address: 1015 Cross Park Avenue, Iowa City
Phone: 337-4446
Service: 48 units. Low-income housing accepts Section 8; call to pick up application. Application assistance is available at the Neighborhood Center. (2105 Broadway, 354-7989)

General Assistance (Johnson County)
Address: 855 S. Dubuque St., Suite 102, Iowa City
Phone: 356-6090 Hours: 8:00 a.m. to 4:30 p.m. M-F
Service: Financial assistance up to three times per year to Johnson County residents. FIP and Social Security participants do not qualify.
Ask for: Susan Campney, Erin Good

Salvation Army
Address: 1116 Gilbert Ct., Iowa City www.icsalvationarmy.org
Phone: 337-3725
Hours: 1-5 p.m., M-F
Service: Evening meal (see listing under "Food"), Laundry facilities, emergency services.

Free Medical Clinic
Address: 2440 Towncrest Drive, Iowa City www.freemedicalclinic.org
Phone: 337-7909 or 877-334-8020 (for appointments only)
Hours: Office: Mon-Thurs 9 a.m.-4 p.m., Fri 9 a.m.-noon
Clinic: Mon and Thurs evenings and Tues and Thurs days by appointment.
Call at noon to make same-day evening appointments.
Service: General outpatient medical care; gynecological care; STD testing and treatment; limited eye clinic; dental clinic; pharmacy.

Healthcare for Homeless Veterans (HCHV) Program
Address: Dept. of Veterans Affairs, 400 S. Clinton St., Iowa City, IA
Phone: HCHV Outreach Worker - (319) 430-5230
Service: Healthcare for veterans who are homeless. Assistance and referral for other support services.

Iowa Center for AIDS Resources and Education (ICARE)
Address: 438 Southgate St., Iowa City www.icareiowa.org
Phone: 338-2135 (888) 338-2135 (in S.E. Iowa only)
Hours: 8:00 a.m. to 5:00 p.m. M-F
Service: Counseling, case management, financial assistance, information and referral for people with HIV and those connected to them (friends, family, etc.). All services are free and confidential.

Community Mental Health Center Homeless Program (PATH)
Address: 507 E. College, Iowa City www.communitymentalhealthcenter.org
Phone: 338-7884, ext. 237 or 1-800-697-3165
Hours: 8:30 a.m.-5:30 p.m. Monday through Friday
Service: Counseling and help finding housing for people who are mentally ill and are homeless (or 7 days from eviction). Helping persons who are mentally ill and homeless reconnect with mental health services. Family services also provided.

Neighborhood Centers of Johnson County www.ncjc.org
Address: Pheasant Ridge Center — 2651 Roberts Rd., Iowa City
Broadway Center — 2105 Broadway, Iowa City
Phone: Pheasant Ridge — 354-0438 Hours: 9:00 a.m.-5:30 p.m. M-F
Broadway — 354-7989 Hours: 9:00 a.m. to 5:30 p.m. M-F
Service: After school groups, teen groups, parenting classes, English Language Learn (ELL) and Adult Basic Ed. (ABE) classes, child care, other help for families in need.

Supported Training and Access to Resources (STAR)

Address: 114 E. Prentiss, Iowa City
Phone: 338-5416, ext. 105
Hours: 8:00 a.m. to 5:00 p.m.
Service: Employment program providing outreach and case management for people who are homeless (HUD definition).

Iowa Legal Aid

Address: 1700 1st Ave., Suite 10 (Eastdale Plaza), Iowa City
Phone: 351-6570 Hours: 8:30 a.m. to 5:00 p.m. M-F
Service: Legal counseling and assistance involving civil cases for low-income individuals. Must call to apply for services. No criminal matters.

UI Campus Information Center (Off-Campus Housing Service)

Address: Iowa Memorial Union, Madison & Jefferson, Iowa City
Phone: 335-3055
Hours: 8:00 a.m. to 5:00 p.m. M-F
Service: Information for tenants and landlords according to the Iowa State Code.
<http://imu.uiowa.edu/tenant-information/> &
<http://apps.imu.uiowa.edu/housing/>

LINKS Program - Iowa City Community School District

Address: 509 S. Dubuque St., Iowa City
Phone: 688-1015
Service: Transportation to school for children who are homeless, school supplies, scholarships, tutoring and other support to help students succeed in school.

Social Security Administration

Address: 400 S. Clinton, Ste. 206 (2nd Floor of Main Post Office), Iowa City
Phone: 338-9461 or 1-800-772-1213
Hours: 9 am to 4 pm M-F
Service: Financial benefits to qualified people (an example might be an individual with a disability).

Furniture Project

Phone: 887-6160 (Jennifer Jordan)
Address: For pick-ups: 625 McCollister Blvd. (off S. Gilbert, south of the softball field)
Hours: The 2nd and 4th Tuesday of each month from noon to 4:00 p.m.

Service: Provides good, used furniture to local households in need at no cost. A referral form through a local human service agency is required. (A list of the referring agencies can be found on the website: <http://www.icgov.org/furnitureproject>). The Furniture Project serves all of Johnson County and the communities of Kalona and Riverside in Washington County.

Housing

Iowa City Housing Authority

Address: 410 E. Washington (City Hall), Iowa City
Phone: 356-5400
Hours: Applications are taken 9 a.m.-5 p.m., M-F
Service: Provides rental assistance in Johnson County, Iowa County and parts of Washington County. There is a waiting list. Eligibility requirements apply.
Bring: Birth certificates, social security cards, and photo ID.

HACAP Transitional Housing Program

Address: 2007 Waterfront Dr., Iowa City
Phone: 337-5765
Hours: 8:00 a.m. - 5:00 p.m. M-F. Call for an appointment.
Service: Low-income housing for families with minor children.
Bring: Birth certificates, social security cards, marriage/divorce papers and income verification (such as tax forms).

The Housing Fellowship (THF)

Address: 322 E. 2nd St., Iowa City www.housingfellowship.com
Phone: 358-9212
Hours: 8:00 a.m. - 5:00 p.m. M-F
Service: Rental housing for low income people. Section 8 accepted. The Security Deposit Loan Program provides loans for security deposits based on eligibility and availability of funds. Call to arrange appointment.

Successful Living

Address: 409 Hwy 1 W, Iowa City
Phone: 358-6800 FAX - 358-6807
Hours: 9 a.m. - 5 p.m.
Service: Provides supportive community living services and affordable housing for individuals with limited income and mental health problems. Application needs to be completed.